



Non Conformance of Instrument Sets

6th November 2009

IASSM 2009 Conference

Pamela Hutchings

Team Leader

St Vincent's University Hospital HSSU

Dublin 4

SKILLVEC Spring 2009

Sterilization & High Level Disinfection Practice Module



Description of Activity

- Reduce/eliminate the amount of instruments missing from sets & held in Clean Room
- Introducing the improvement to the department
- Implementing the improvement
- Evaluate the outcome of the quality activity



Introducing the Improvement

- Consulting with my Manager
- Discussing and gaining feedback from the technicians
- Informing theatre of the changes to our procedures



Challenges

- Resistance from HSSD and theatre staff
- Backlog of non-conforming instrument sets with missing instrument's in Clean Room
- Extra Team Leader/ Supervisory Staff needed



Improvement Activity

- At the start of day / shift Team Leader / supervisor
 - Checks all yesterdays RIMD Set Lists for non-conformance
 - Follows through and action immediately
 - Document
 - Identifies Training needs
 - Communicates to theatre/ HSSD Staff



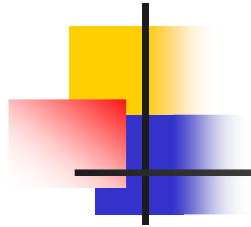
Evaluation

- Checking the instrument lists daily to see the improvements
- Comparing results against previous months
- Liaise with HSSD staff to ensure ongoing quality improvement



Goals

- Safer and improved service for our patients
- Reduction of incomplete instruments sets in clean room
- Overall improvement in quality within the HSSD department



Questions ?????

THANK
YOU